

1111 Howe Avenue, Suite 355, Sacramento, CA 95825-8546
Voice: (916) 641-9320/Fax: (916) 925-9049 Toll Free: 1-800-509-9322

Six Month Promotional Contract

Office Use Only	
DAS:	
CB:	
PD:	
BM:	

Name : _____

Address : _____

City, State : _____ Zip: _____

Phone : () _____ Fax: () _____

Referred by: _____

(Check One) Service	Monthly Average Disk Space	Promotional First Six-Month Service Charge	Normal Monthly Charge
<input type="checkbox"/> Premier Personal Access Plan	10 Megs	\$53.85	\$17.95
One unmetered dial-up access account, plus additional e-mail addresses for entire family.			
<input type="checkbox"/> Senior Personal Access Plan	10 Megs	\$38.85	\$12.95
Discounted premier personal access plan for our users 62 and over. Please include copy of ID.			
<input type="checkbox"/> Basic Personal Access Plan	3 Megs	\$29.85	\$9.95
One dial-up access account with 30 hours of access per calendar month with 1 e-mail address.			
<input type="checkbox"/> Personal WebHosting Plans	Ask!	Ask!	Ask!
Family domain web hosting and e-mail in addition to our premiere personal access plan. Domain registration is \$25 for one year, \$60 for three years, and \$75 for five years. Call for details.			
<input type="checkbox"/> SpeedWeb Dial-Up Accelerator			\$12 additional
Speed up your transfer of both web pages and e-mail on a dial-up connection. See our web page at http://www.calweb.com for details.			

Additional E-mail Addresses

1) _____

2) _____

3) _____

4) _____

5) _____

(Passwords are set to the main login)

Family e-mail accounts comes with 5 MB Disk Space and are allowed only five hours of Internet usage per calendar month. Recipients must reside at same physical address. Maximum of 10 e-mail accounts per family.

Hours over Maximum: \$1.00 per Hour
Disk space over Maximum: \$1.00 per Meg

Disk space is used for your incoming e-mail files and attachments, Webmail files, Web space, Unix Shell, and your FTP directory. Calculation of disk space charges is based upon an average during a calendar month.

Note: Setup fee is waived. Promotional service fee is non-refundable and must be paid within thirty (30) days of service activation, otherwise the account will be billed at the normal monthly charge. The first month of service is free, followed by six months of service at the promotional rate. After the promotional period is over, the account reverts to the normal monthly charge. Offer valid for new customers only that have not had CalWeb services within the past six months. Unmetered accounts are not intended for 24 hour continuous use. Business web pages are not allowed with personal access or personal web hosting services. Please see our on-line policy at <http://www.calweb.com> for further details.

Login Name:

Select a Secure Password:

Your login name must be at least 3 characters long. No punctuation or special characters. Logins are all lowercase.

Your password must be at least 6 characters long. A number or uppercase letter is also required. Passwords are case sensitive!

Payment Method: Credit/Debit Card: (circle one) Visa MasterCard Discover AmEx

Bill Me: E-mail statements-Free! Printed Statements-\$1 per month addtl.

Account #: _____ Exp: _____

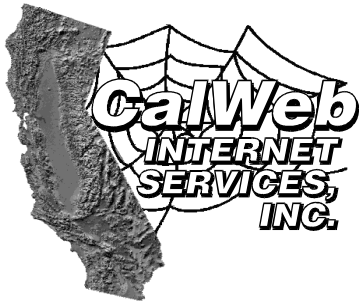
Name on Card: _____

Bills are e-mailed and/or mailed on or after the 1st of each month and are due in 15 days. Credit cards are charged on or after the 1st of each month. First month's bill due upon account activation. See Terms and Conditions and online policy for details.

I have read, understand, and accept CalWeb's Terms and Conditions (see reverse) and Acceptable Use Policy. I understand that this is a pre-paid, non-refundable account and that after the promotional period is over, the account will be billed at the normal monthly rate.

Signed: _____ Date: _____

Note: If you are under 18 years of age, you must have a parent or legal guardian sign and return this form before your account will be activated.



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Personal Services Signup Sheet

Office Use Only

DAS:
CB:
PD:
BM:

Name : _____
Address : _____
City, State : _____ Zip: _____
Phone : () _____ Fax: () _____
Referred by: _____

(Check One) Service	Monthly Hours	Monthly Avg. Disk Space	Monthly Charge	Additional E-mail Addresses
<input type="checkbox"/> Premier Personal Access Plan 1 dial-up access account, plus additional e-mail addresses for entire family.	Unmetered	10 Megs	\$17.95	1) _____ 2) _____ 3) _____ 4) _____ 5) _____
<input type="checkbox"/> Senior Personal Access Plan Discounted premier personal access plan for our users 62 and over. Please include copy of ID.	Unmetered	10 Megs	\$12.95	(Passwords are set to the main login)
<input type="checkbox"/> Basic Personal Access Plan 1 dial-up access account with 1 e-mail address (Unix Shell Access Not Included)	30 Hours	3 Megs	\$9.95	Family e-mail accounts comes with 5 MB Disk Space and are allowed only five hours of Internet usage per calendar month. Recipients must reside at same physical address. Maximum of 10 e-mail accounts per family.
<input type="checkbox"/> Basic Personal WebHosting Plan 1 access account plus additional family e-mail accounts, unlimited e-mail aliasing, domain name hosting.	Unmetered	10 Megs	\$21.95	Hours over Maximum: \$1.00 per Hour Disk space over Maximum: \$1.00 per Meg
<input type="checkbox"/> Premier Personal WebHosting Plan 2 access accounts plus additional family e-mail addresses, unlimited e-mail aliasing, domain name hosting.	Unmetered	20 Megs	\$29.95	Disk space is used for your incoming e-mail files and attachments, Webmail files, Web space, Unix Shell, and your FTP directory. Calculation of disk space charges is based upon an average during a calendar month.

DOMAIN NAME: _____
 New domain registration-Registration Fee: \$25-One year \$60-Three years \$75-Five years
 Transfer registration of existing domain name to CalWeb Internet Services

SpeedWeb Dial-Up Accelerator \$3 per month additional
 Speed up your transfer of both web pages and e-mail on a dial-up connection. Try it out for \$1 for the first month. See <http://www.calweb.com> for details.

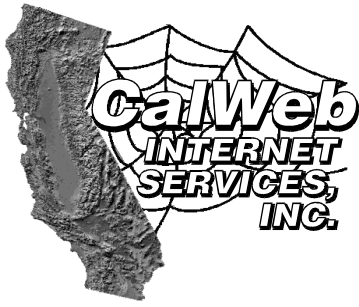
Note: Unmetered accounts are not intended for 24 hour continuous use. Business web pages are not allowed with personal access or personal web hosting services. Please see our on-line policy at <http://www.calweb.com> for further details.

Login Name: Your login name must be at least 3 characters long. No punctuation or special characters. Logins are all lowercase.

Select a Secure Password: Your password must be at least 6 characters long. A number or uppercase letter is also required. Passwords are case sensitive!

Payment Method: Credit/Debit Card: (circle one) Visa MasterCard Discover AmEx
Bill Me: E-mail statements-Free! Printed Statements-\$1 per month addtl.
 Bills are e-mailed and/or mailed on or after the 1st of each month and are due in 15 days. Credit cards are charged on or after the 1st of each month. First month's bill due upon account activation. See Terms and Conditions and online policy for details.
 Account #: _____ Exp: _____
 Name on Card: _____
 I have read, understand, and accept CalWeb's Terms and Conditions (see reverse) and Acceptable Use Policy.

Signed: _____ Date: _____
 Note: If you are under 18 years of age, you must have a parent or legal guardian sign and return this form before your account will be activated.



Terms and Conditions

1) Indemnifications.

1.1 Indemnifications by Customer. Customer agrees to indemnify, defend, and hold CalWeb Internet Services, Inc., its owners, and employees harmless from and against any and all losses, claims, demands, damages, liabilities, costs and expenses, including but not limited to phone company charges, computer repair charges, reasonable attorney's fees, and costs of suit arising out of Customer's use of services provided to you by CalWeb Internet Services, Inc. Such indemnification shall include, but not be limited to claims for libel, slander, infringement of copyright, theft or misappropriation of intellectual property, or unauthorized use of any trademark, trade name, or service mark. **It is the customer's responsibility to verify with their phone company that the telephone number setup on their computer (the number they use to access the Internet via CalWeb) is a local number for their calling area.**

1.2 Indemnification by CalWeb Internet Services, Inc. Except as otherwise herein provided, CalWeb Internet Services, Inc. agrees to indemnify, defend, and hold Customer harmless from and against any and all losses, claims, demands, damages, liabilities, costs, and expenses, including but not limited to reasonable attorney's fees and costs of suit (but excluding consequential damages) arising from CalWeb Internet Services, Inc. gross negligence in the course of providing Service under this agreement.

2) Interruptions; Discontinuances. CalWeb Internet Services, Inc. is not and will not be responsible for interruptions or discontinuances of Service caused by factors beyond its control, including, but not limited to, equipment failure, delays, negligence, strikes, or acts of God. It is the customer's responsibility to contact CalWeb for any service issues related to the products offered under this contract. Customer agrees that CalWeb Internet Services, Inc. is not responsible for any third party charges due to problems related to the products offered under this contract unless prior written authorization is obtained.

3) Information Acquired. All information and contents thereof obtained using CalWeb Internet Services, Inc.'s Service is the sole responsibility of the Customer. CalWeb Internet Services, Inc., its owners or employees, will not be held responsible for any damages you or another party suffer as a result of our Service. Transmission of any material in violation of any U.S., State, or local regulation(s) is strictly prohibited.

4) Disk and Time Usage policy. It is the user's responsibility to monitor their disk and time usage for their accounts. An estimate of both current and past month charges can be found by going to CalWeb's web site. Accounts that go beyond the disk and time limitations of the account will be subject to additional usage charges. Usage can be monitored through <http://www.calweb.com/account>.

4.1) Disk Space. All CalWeb accounts come with a limited amount of disk space that is used for the storage of files on CalWeb servers including e-mail files and attachments, Webmail files, Web space, Unix shell, and FTP space. Computation of excessive disk space used is based upon average use during a calendar month.

4.2) Time Usage. Unless otherwise specified as "unmetered", CalWeb accounts have a limited amount of dial-up access time, including additional e-mail only accounts. Hours used beyond an account limitation will be charged an additional hourly fee. (E-mail only accounts should dial into CalWeb using the parent account name and password.) Unmetered dial-up accounts are not intended for continuous usage.

4.3) E-mail accounts. E-mail is used as a primary means of contacting CalWeb customers in regards to billing notices and information and service notices. CalWeb e-mail accounts use disk space to store the e-mail until it is downloaded or deleted from server. There is no limitation on the amount of e-mail that can be received on a CalWeb account, however excessive e-mail stored on CalWeb's mail server is subject to disk usage charges. It is the customer's responsibility to check their CalWeb e-mail account on a regular basis. Additional disk usage charges incurred as a result of not checking the CalWeb e-mail account over an extended period of time are non-reversible. CalWeb e-mail accounts can be disabled upon request or verification.

5) Billing Terms. Our billing cycle begins on the 1st of each month. The monthly charge will include any flat rate service charges for the current billing month and any additional usage charges incurred in the previous month. Credit Card billing will be done automatically on or after the 1st of each month. Customers wishing to be invoiced will also be billed in a similar manner. Invoices will be e-mailed and/or mailed on or after the 1st of each month and are due within 15 days. Your account will be considered delinquent should Credit Card processing be rejected, or if being invoiced, failure to pay by the due date of the invoice or if your check is returned to us as uncollectible for any reason. Should your check be returned to us you will be subject to a returned check charge of \$20. Delinquent accounts may have Service suspended or terminated at the discretion of CalWeb Internet Services, Inc. Termination of Service does not relieve you of liability for any outstanding funds due to CalWeb Internet Services, Inc. If your service is terminated due to being delinquent, you may be subject to reconnect fees depending upon the type of Service provided to you by CalWeb Internet Services, Inc.

6) Canceling. If you wish to cancel service with CalWeb Internet Services, Inc. you are required to give written notice or complete a security verification with a CalWeb representative at least 10 days prior to the next billing cycle. Business class services must mail or fax their request on company letterhead. **All cancellations become effective at the end of the month and will be subject to verification. Discontinuance of usage of account without notification and/or non-payment does not indicate cancellation.** Cancellation does not relieve you of liability for any outstanding charges including additional usage charges due to CalWeb Internet Services, Inc. Pre-Paid Promotional Plans, Setup Fees, Domain Name Registration fees, and Secure Certificate fees are nonrefundable. Early cancellation of service requiring multiple-month commitment may be subject to rebilling at the regular service rate, setup fees, and/or early termination fees. Domains registered through CalWeb will not be released unless your account is current. CalWeb reserves the right to cancel an account at anytime, without notice or refund, for any violation of CalWeb's Terms and Conditions and/or Acceptable Use Policies. Please see <http://www.calweb.com> for CalWeb's current policy information.

7) Amendments. These Terms and Conditions supersede all prior and contemporaneous agreements or understandings, inducements or conditions, expressed or implied, between CalWeb Internet Services, Inc. and the Customer(s). CalWeb Internet Services, Inc. reserves the right to change its rates and/or modify these Terms and Conditions. It is the customer's responsibility to review CalWeb policies for changes on a regular basis.